



**Ministry of Housing,
Communities &
Local Government**

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To: Customers of Manse Masterdor Ltd. Door models SG03, SG07, SG08, SG11, SG15, and SG34

**Action required to review building risk assessments and provide information to the
National Fire Chiefs Council**

We understand from records secured by the Metropolitan Police as part of their investigation into the fire at Grenfell Tower that your organisation purchased flat entrance composite FD30 doors from Manse Masterdor. You may be aware that as part of the Metropolitan Police investigation a flat entrance door recovered from the Tower, marketed as meeting a 30-minute fire resistance standard, failed the test after approximately 15 minutes. This door was supplied by Manse Masterdor, a company that ceased trading in 2014.

Following an investigation into the performance of these doors we are asking all owners of buildings where Manse Masterdor composite front entrance 30 minute fire doors have been installed in flats, to review their buildings' fire risk assessments, and to consider how quickly these doors should be replaced.

Today the Secretary of State for Housing, Communities, and Local Government made a written statement to Parliament informing them the independent Expert Panel on Building Safety¹ has sufficient evidence to conclude that flat entrance doors supplied by Manse Masterdor do not consistently meet the 30 minute fire resistance standard they were marketed as providing.

The Expert Panel, supported by the National Fire Chiefs Council, have clarified that while the risk to public safety remains low, those buildings affected by this issue need to review their fire risk assessment to take into account this new information. This assessment should also consider how quickly these doors should be replaced.

The National Fire Chiefs Council have asked that the responsible person provide details of the buildings where the Manse Masterdor doors have been installed. This should be done by

¹ The government appointed an expert panel to provide advice to the Secretary of State for Communities and Local Government, on immediate building safety measures following the Grenfell Tower fire.

completing the template via this link www.nationalfirechiefs.org.uk/Manse-Masterdor-Fire-Door-data-collection

The completed template – data from which will be shared with MHCLG - should be sent to nfccwmfshighrisecoordinationgroup@wmfs.net.

An advice note from the Expert Panel in relation to inspecting and replacing front entrance fire doors can be accessed using the following link www.gov.uk/government/publications/advice-for-building-owners-on-assurance-and-replacing-of-flat-entrance-fire-doors.

If you have any queries please email FireDoorTeam@communities.gsi.gov.uk

Yours faithfully

A handwritten signature in black ink, appearing to read 'Chandru', with a small flourish at the end.

Chandru Dissanayake