



DEVON &
SOMERSET
FIRE & RESCUE SERVICE

McColl's

PRIMARY AUTHORITY

Dave Powlesland MIFireE, MIFSM

Devon & Somerset FRS Primary Authority Manager

Alison Fagan Health & Safety Manager

McColls Retail Group

PA - our journey so far...



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working together



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working together

What's the **definition** of a *partnership*?

A 'Partnership' is an *arrangement* where parties, known as *partners*, agree to *co-operate* to *advance* their *mutual interests*

Organisations may *partner* together to *increase* the *likelihood* of each *achieving* their *mission* and to *amplify* their *reach*

Based on open and honest discussions & information sharing - critical friend approach...



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working together

...our partnership **vision** is to make the business a '**safer place to work, visit and live nearby**'

...our partnership **mission** is to 'put **safety first** and **continually improve** existing **compliance**'





Partnership formal registration

- Information & site scoping visits – 3Ps
- Enforcement action intervention & support
- Set up & formalise of PA Board for fire
- Initial report (site visits and info gathering of findings)
- Focus report (priorities & areas of focus)





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partnership focus

What are the **3 P's**



Policy / **P**rotocols – what's in place and how do they link...

People / **P**rocesses – who is responsible for what – do they know – how does it work...

Property / **P**roduct – how are things reflected on site...



early focus activity

- Policy and documentation (review(s) & adoption)
- Area Manager visits – (fire compliance focus)
- Compliance team – (restructure & site visit support)
- Through the Eyes of a Regulator (awareness/support)
- Business continuity (empty buildings – acquisitions)
- Security locks (support, clarity and guidance)
- Maintenance impacts (procurement processes/contracts)
- Fire training package review (content & format)



- Comprehensive organisational review (by external consultants) stimulated by scoping work and hard hitting fire compliance landscape report from DSFRS
- Organisational culture change influenced by the 'Through the Eyes of a Regulator' critical feedback





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organisational change

- Organisational re-structure of compliance and middle management teams across UK
- Out sourcing of Fire Risk Assessment's following areas of required focus through partnership work and information sharing with DSFRS





- Ambitious 3yr compliance program undertaken with substantial budgeted support signed off at Exec Board
- Interim detection approach agreed and implemented as a result of PA support & engagement with DSFRS





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moving forward

- Full Policy and Process review to meet and compliment national organisational restructure
- Embedded Health Check process for ongoing support and compliance reassurance agreed
- Significant investment & upgrades to FM reporting and tracking system(s) to support and maintain fire compliance





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partnership model

DSFRS & MRG PA model



- **Effective PA 'Fire' Board meetings**
(structured Terms of Reference with focus and deliverable measures)
- **Annual budget planning**
(agreed & signed – facilitates structured activity & planning, monitored delivery & managed expectations)
- **1/4ly management & monitoring**
(priority setting, planning, monitoring against budget & agreed milestones)



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partnership model

DSFRS & MRG PA model

- Health check visits (informing partnership planning and prioritising activity focus)
- Documentation (PA meeting notes, annual reviews)
- Recognised **results** with **measurable** fire safety & **demonstrated compliance uplift** across the business





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to summerise...

Helen Keller *said*



MRG *wanted*

...our partnership **vision** is to make the business a '**safer place to work, visit and live nearby**'



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outcome so far...

Through the PA arrangements **established** with DSFRS via the **support, advice and strategic insights** provided...

...our partnership **mission** is to 'put **safety first and continually improve** existing **compliance**'

...is clearly being **brought alive and delivered** across the **entire business!**